



## Customer Satisfaction Survey

Customer satisfaction is the key to our success. We want customers to be happy with the services we provide. We are constantly looking for ways to improve the quality of our services. To do that, we need to know what you think. We'd really appreciate it if you would take just a few minutes to respond to the handful of questions below. As a valued customer, how you rate our work is the most important information we can get.

Help us do the job you deserve - the **best** possible!

Please fill out and return this survey to BCI Operations Manager either by printing & faxing to **951-719-1168**, or by printing & mailing it to **BCI, 27368 Via Industria, Suite 103, Temecula, CA 92590**.

Under each topic that applies, please check either "Outstanding" or "Needs Improvement" and then submit a comment. **WE THANK YOU FOR AN HONEST ASSEMENT.**

<u>Products:</u>	<i>Outstanding</i>	<i>Needs Improvement</i>
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<u>Services and Support:</u>	<i>Outstanding</i>	<i>Needs Improvement</i>
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<u>Delivery:</u>	<i>Outstanding</i>	<i>Needs Improvement</i>
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<u>Ordering and Billing:</u>	<i>Outstanding</i>	<i>Needs Improvement</i>
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<u>Employees:</u>	<i>Outstanding</i>	<i>Needs Improvement</i>
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